

**Home Loans**

March 31, 2010

[REDACTED]  
[REDACTED]  
[REDACTED]

Loan # [REDACTED]

Dear [REDACTED]

As a part of the Home Affordable Modification Program, if your debt-to-income ratio is 55 percent or greater you must get debt counseling. Your debt-to-income ratio is your gross monthly income (before taxes are taken out) that you pay toward debt (loans, credit cards, court-ordered payments), as well as your projected total monthly mortgage payment. This ratio includes additional fees such as homeowner's association dues and private mortgage insurance, if applicable.

The information regarding debt counseling was outlined in the Important Program Information, included with the Trial Period Plan that you signed. As part of the program you will need to work with a HUD-approved housing counseling agency. HUD or the Department of Housing and Urban Development is a government agency that is responsible for the implementation and administration of various housing programs. Counseling through HUD-approved housing counseling agencies is **FREE**. Counselors will work with you to create a household budget and develop an action plan to reduce your household debts. Your housing counselor will also provide you support during the loan modification process.

**Your next step is to choose from the two available housing counseling options:**

- Select a HUD-approved housing counseling agency by going to: <http://www.hud.gov/offices/hsg/sfh/hcc/fo/>. The available agencies are listed by state and can provide you with in-person counseling or counseling by phone; or
- Select counseling by phone through the HOPE Hotline by calling 1.888.995.HOPE. This is an on-demand counseling service that is available 24 hours a day/7 days a week. The HOPE Hotline is available in English or Spanish (other languages are available on request).

Whichever option you select, the housing counseling services will be **FREE** to you. Remember, it is a requirement and it is **your responsibility** to contact one of these counseling agencies and receive debt counseling.

HELPING YOU STAY IN YOUR HOME.

